



STEVENAGE HAVEN

Shelter & Support for Single Homeless People

RECONNECTING ROUGH SLEEPERS ACROSS NORTH HERTS

This booklet provides Information and Advice for the community and services about the support available for our local homeless people



ROUGH SLEEPER RECONNECTION SERVICE

The Rough Sleeper Reconnection Service Is designed to help people who are sleeping rough to connect with the support available and break the cycle of homelessness.

The Haven, in partnership with Resolve and North Herts District Council, can provide a wide range of support and advice for rough sleepers.



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SERVICES AVAILABLE

- Referrals for accommodation
- Benefit information and advice
- Advocacy services
- Housing Advice
- Addiction support services
- CBT counselling and advice
- Laundry facilities
- Food-bank Vouchers
- Shower/washing facilities
- One to One appointments
- Outreach work

WHAT CAN THE COMMUNITY DO?

KNOW YOUR FACTS

MYTH : Hostels charge a nightly fee to stay

FACT : The Stevenage and Hitchin hostels operate a 56day licence agreement claiming housing benefit for clients. A small service charge is applicable once benefits are up and running. It is not 'pay & stay'

MYTH : Hostels charge for sleeping bags and food for rough sleepers

FACT : The Stevenage and Hitchin hostels support local rough sleepers who have not yet accessed services. Support with food, clothing, blankets, showers/laundry are free.

MYTH : Rough sleepers are unable to get benefits without an address

FACT : An address is not required to make a claim for benefits. The Outreach team are able to support clients to make a claim for benefits.

We would encourage members of the community **not to give money** to anyone begging on the streets as this money can often be used to fuel addiction to drink and drugs or prevent them from seeking the right support and can keep them in a destructive cycle that prevents them from moving forward. It can have devastating and fatal consequences such as overdose or suicide.

*The best way to help people find **REAL** change is not to give them your **LOOSE** change!!*

If you know someone who is sleeping rough and needs support you can contact.....



The Haven (Stevenage) : 01438-354884 (24hours)

The Sanctuary (Hitchin) : 01462-435835 (24hours)

Resolve (Hitchin) : 07715-680337

NHDC Housing Team : 01462-474000 (**Mon-Fri**)

N.H. District Council : 01462-420600 (**Out of Hours**)

www.streetlink.org.uk

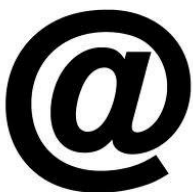


Stevenage Haven, 6 Ditchmore Lane,
Stevenage, Herts, SG1 3LJ

North Herts Sanctuary, 25a
Nightingale Road, Hitchin, Herts,
SG5 1QU



Stevenage Hostel: 01438-354884
Hitchin Hostel: 01462-435835



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